

North Somerset Council

REPORT TO THE ADULT SERVICES AND HOUSING POLICY AND SCRUTINY PANEL

DATE OF MEETING: 28TH JUNE 2018

SUBJECT OF REPORT: LOCAL GOVERNMENT OMBUDSMAN DECISION: ENABLEMENT

TOWN OR PARISH: ALL

OFFICER/MEMBER PRESENTING: GERALD HUNT HEAD OF COMMISSIONING

KEY DECISION: NO

RECOMMENDATIONS

To note the Ombudsman decision and required amendments to care pathways and charging policy reported to Executive of the 26TH June 2018.

1. SUMMARY OF REPORT

The report is a required response to the LGO's recommendations of an adult care charging complaint. Mr X complained about his father's care charges. The LGO's finding was that the Council was at fault causing an injustice and made a series of recommendations that are being actioned. One action was to report to the Executive on amendments to its adult care charging policy in relation to its enablement service.

2. POLICY

See attached Executive report

3. DETAILS

See attached Executive report

4. CONSULTATION

See attached Executive report

5. FINANCIAL IMPLICATIONS

See attached Executive report

6. LEGAL POWERS AND IMPLICATIONS

See attached Executive report

7. RISK MANAGEMENT

See attached Executive report

8. EQUALITY IMPLICATIONS

See attached Executive report

9. CORPORATE IMPLICATIONS

See attached Executive report

10. OPTIONS CONSIDERED

See attached Executive report

AUTHOR

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BACKGROUND PAPERS

LOCAL GOVERNMENT OMBUDSMAN DECISION: ENABLEMENT 26TH JUNE 2018